BeeSecure

A S S E T T R A C K I N G | R U R A L S E C U R I T Y | R E M O T E M O N I T O R I N G

App User Guide

app.beesecure.ca

Contents

Part A: Setup Account
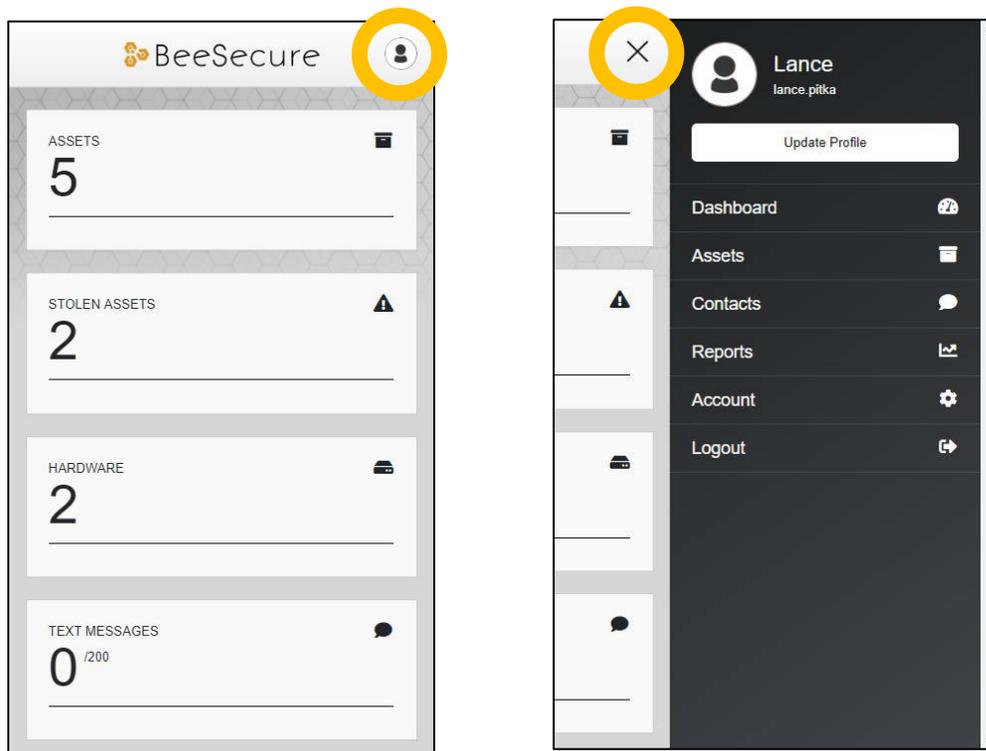
If you haven't already setup your account and paired your hardware, please see the setup guide at beesecure.ca/getting-started.

Part B: Navigation

i) All parts of the app can be accessed by the navigation bar on the right side of the screen.

ii) Open the navigation bar by pressing the User icon on the top right of the screen. Close it by pressing the X.

Part C: Dashboard

The Dashboard provides a summary of your Hardware (trackers), Assets (things you are tracking, such as your truck), and account usage.

Number of assets Registered (truck, ATV, etc.)

Number of assets Flagged as stolen

Number of hardware devices paired to account (trackers)

Number of text messages for the current month

Latest GPS positions

Low battery alerts

View all position updates

View "breadcrumb" map

Part D: Assets

i) The Assets section lists all the assets you configured to track. These are the things that you put your tracker on, such as your truck, ATV, snowmobile, boat, etc.

ii) You must pair hardware (trackers) to an asset to start recording position history for that asset.

iii) You can have multiple assets and switch which asset a tracker is paired to. The location history will stay with each asset individually.

⊕   Add asset

🗓   View update history

⬚   View "breadcrumb" map

⬛   Pair/Unpair hardware

🔍   View asset and change settings
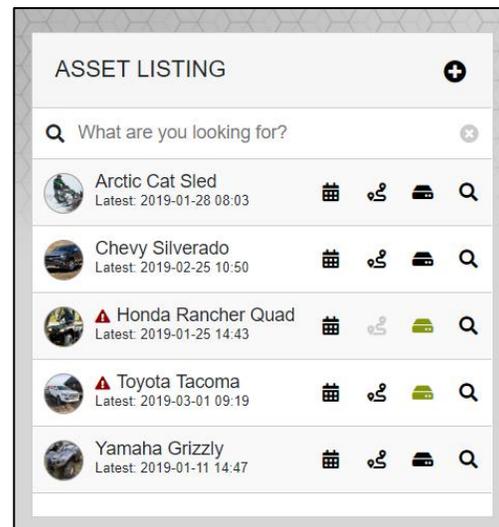
Add Asset
i) Click the ⊕ icon on the top right of the screen

Pair/unpair device with asset
Pairing a device to your asset allows you to track your asset. This also registers the device to your account if it was not registered already. You can view all of your registered devices in the "Hardware" section.
i) Click the ⬛ icon
ii) To pair your device, type in your device's ID, which is found on the sticker on the bottom of your device, and click "Pair Hardware"
iii) To unpair a tracker from an asset, click the ⬛ icon, then "Unpair Hardware"

Asset Settings
Select the 🔍 icon to change the asset's settings. Here is a description of a few settings:
- Report Mapping Enabled: Enable/disable the asset from showing up on your map. Useful if you remove your tracker from the asset.
- Stolen: Report your asset as stolen.
- Notify of Movement Once Idle For*: Receive a notification when your asset starts moving, only if it has been not moving for this long. Helps reduce false alarm notifications.

Breadcrumb Map

- Select the ⛳ icon to view the breadcrumb map.

- The arrows show the direction of travel at each GPS position update

- The GPS position updates are spaced 60 seconds apart, and are sent to the app once every 5 minutes

- Click the 🔽 icon on the bottom right to change the date filter

- Click on an 🔻 to view more information about that point, such as speed, direction, temperature. Optionally, you can upload a photo to accompany this event for your records. An example is if someone broke into your shed, you can upload a photo of the broken door.
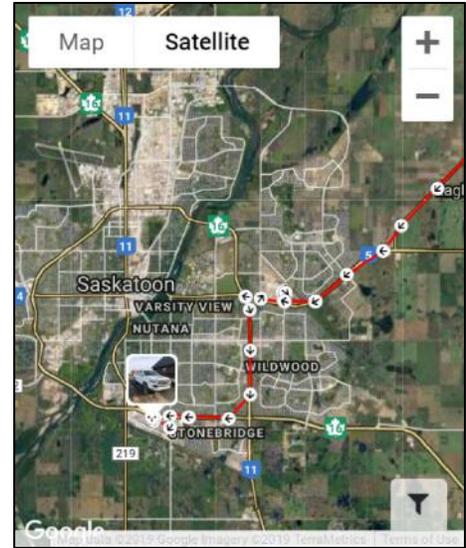
Asset Event History

- Select the 📅 icon to view the asset event history

- This shows you every GPS event that you see in the breadcrumb map. This is useful for viewing the exact times that your assets were moving

- Click the 🔽 icon on the bottom right to change the date filter

- Select the 🔍 icon to view more info about this event

- The 📍 icon indicates a successful GPS fix. If it isn't there, it means the GPS fix failed

- The ⚠️ icon indicates that the asset if flagged as stolen

- Description: The text beside the 📍 icon tells you if movement was detected, or if it was just a check-in.

- Click the ➕ icon to manually add an event. An example of when you could do this is if someone damages something or leaves evidence, you can create an event, set a location, and attach an image.
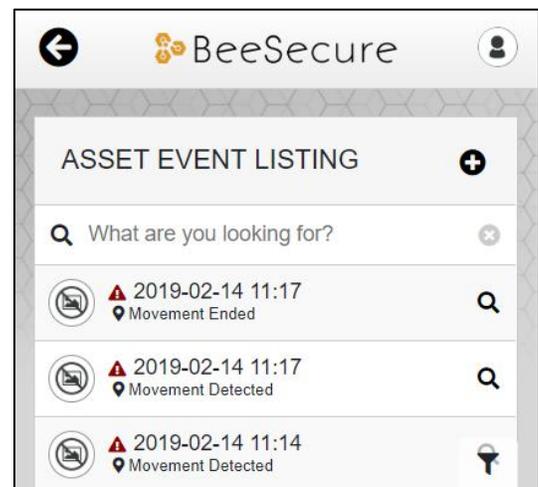
Part E: Contacts

✚	Add contact
✉✓	Enable/Disable email notifications
▢✓	Enable/Disable text message notifications
🗑	Delete contact
🔍	View contact

CONTACT LISTING

What are you looking for?
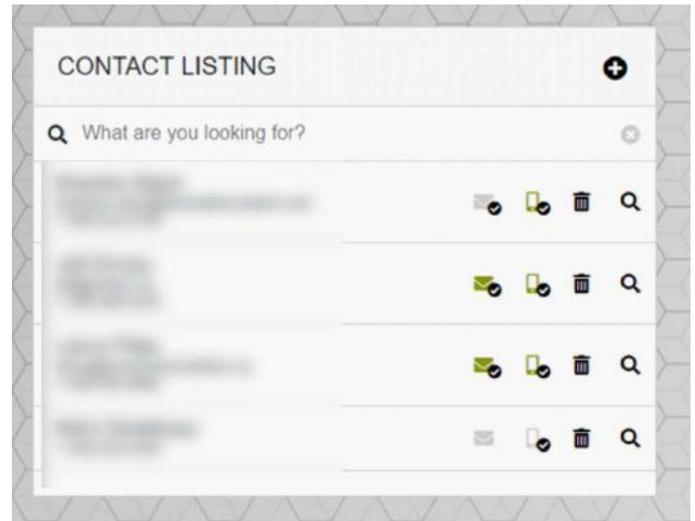
Step 1: Add Contacts

i) Click the ✚ icon to add a contact

ii) When you add a contact, they will be sent a confirmation message

iii) Once they confirm, there will be a check mark next to the phone and email, and they can start receiving alerts

iv) The ▢✓ icon will be green with SMS notifications are enabled, and the ✉✓ icon will be green when email notifications are enabled. Click the icon to enable/disable the notifications

Step 2: Alerts

i) Contacts can receive alerts when an asset starts to move

ii) The alerts can be text messages, emails, or both

iii) There are a limited number of free text messages per month. Make sure to check your usage statistics to see where you are at!

iv) If you hit your limit on text messages, you will be sent a message asking if you would like to purchase more

Step 3: Update Contact

i) To update a contact's phone number or email address, you must delete the contact then add them again

Part F: Reports

1. Asset Map

i) Shows the locations of your assets on Google Maps
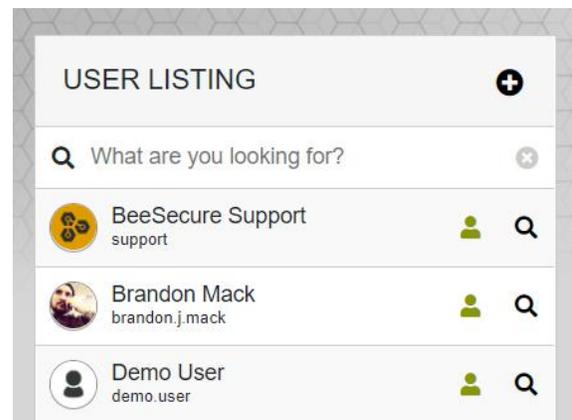
ii) Click an icon to view the asset

Part G: Account

1. Users

You can create use accounts that have access to your account, with various privilege levels. This is useful for family, friends, and employees to help keep track of your assets.

⊕	Add user
👤	Enable/disable contact
🔍	View/edit contact settings

Add users

- Select the ⊕ icon to add a user. Only the fields with an * are mandatory.

- When you set a username and password for the user, these credentials are what the user will use to sign in at app.beesecure.ca.

- The user can change their password after signing in in the settings section.

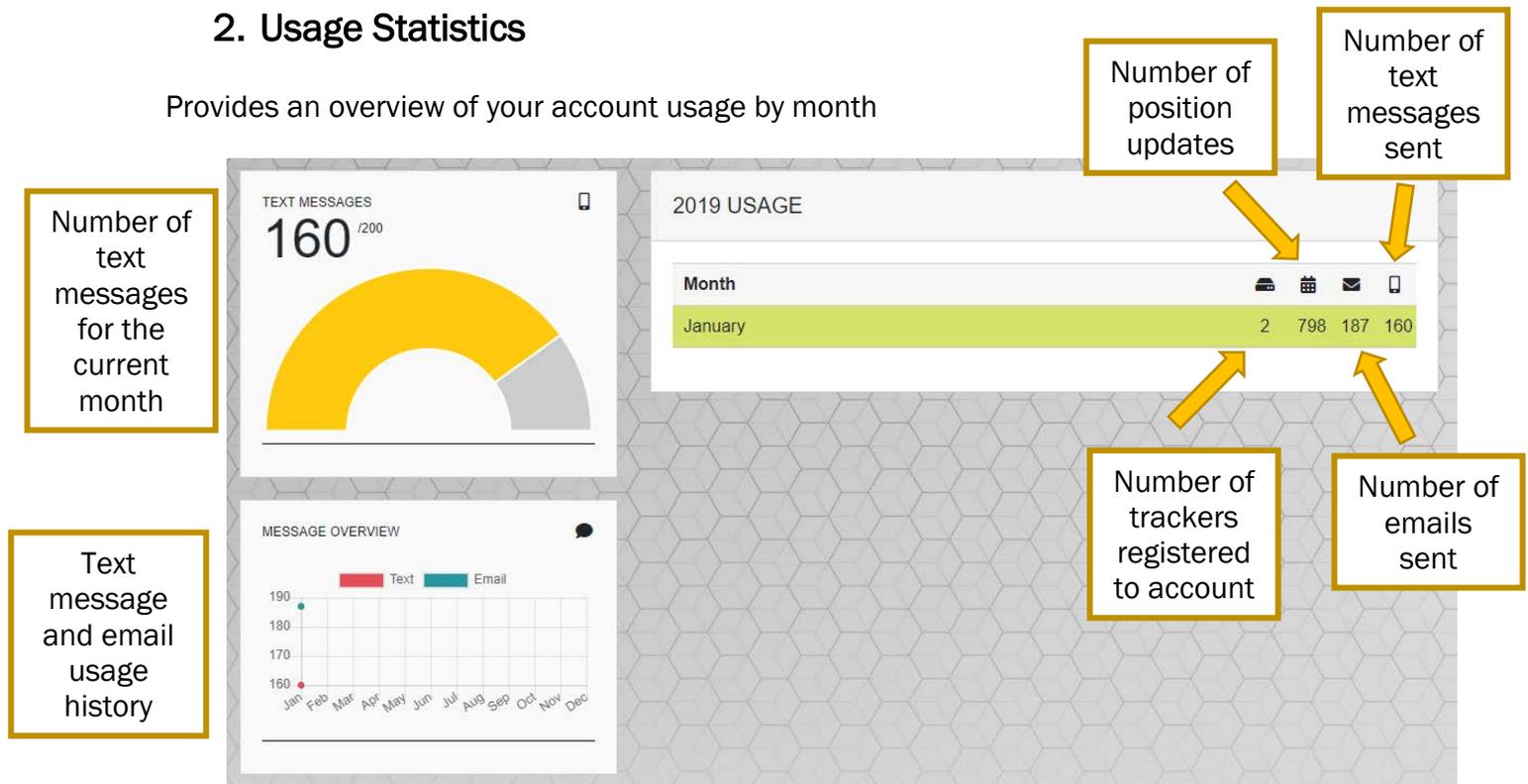- Optionally, you can set a date for this new account to expire.

User Settings and Permissions

Select the 🔍 to view and change user settings. Here you can set various permissions for the user:

- Administrator: Full access to the account. Manages billing, users, and assets.
- Manager: manages users (except administrator users), and assets. Does not manage billing.
- Employee: Can only view asset locations. Nothing else.
- Contractor: Same as employee. Future updates will change this.

2. Usage Statistics

Provides an overview of your account usage by month

Number of position updates

Number of text messages sent

Number of text messages for the current month

Number of trackers registered to account

Number of emails sent

Text message and email usage history

3. Billing

i)   Shows your account's credit card information and invoices.

ii) Your credit card will only be charged once your billing total exceeds $10.

iii) If there is a Carryover from the previous month, it either means that you were not charged because the total was less than $10, or your credit card failed.

iv) Trackers are billed one month at a time. If you "suspend" a tracker this month, the fee will change to the "suspended" fee next month.

Click to update billing information

Carryover from previous month

Click to view past invoices

Billing Information
Visa**** 0028Exp: 2/2020
Update Billing Information

December Carryover
$2.09

Past Invoices
December 2018 $2.09
November 2018 $17.82
View All Invoices

You were not charged for this invoice. Bill carried over to next month

Successfully charged for this invoice

v)   Summary of current month. You will not be billed until the end of the month.

JANUARY 2019 SUMMARY

Description	Total
Hardware	
LoRaWAN "Oyster" Asset Tracker DDID: 70b3d5705000194e	$1.99
Cellular "Oyster" Asset Tracker DDID: 356692064353893	$12.99
Text Messages	
200 Messages Included	$0.00
Subtotal	$14.98
Tax	$0.75
December Carryover	$2.09
Total	$17.82

Trackers paired to account this month

Extra text messages, if any

Carryover from previous month

4. Settings

i) Set your time zone

ii) Choose to share information with Law Enforcement (not yet active – future updates will enable this)